



## Quality Engineer

### Overview:

This role is responsible for supporting the initiatives of the Quality team. This position will interact with all production and supporting departments in the organization. This position will report to the Quality Manager.

### Essential Duties and Responsibilities:

- Analyze quality control test & inspection results and provide feedback to the production team, suppliers, customers, etc.
- Resolve customer complaints and concerns and coordinate actions with external departments.
- Identify quality issues or areas for improvement and recommend solutions.
- Identify critical points in the manufacturing process and recommend testing or sampling procedures to be used at these points.
- Resolve quality issues by identifying problems, reviewing potential solutions, and implementing actions to prevent reoccurrence.
- Promote the use of appropriate problem-solving techniques for successful corrective actions.
- Participate in product launch teams and provide guidance as necessary.
- Extract and analyze production data from the ERP system and recommend changes.

### Qualifications:

- Bachelor of Science degree in Engineering or equivalent
- 1-3 years relevant work experience in Quality/Technical/Engineering role preferred
- Exceptional mechanical aptitude, strong organizational skills, and attention to detail
- Excellent analytical skills; Ability to collect and analyze data and present findings
- Ability to constructively work with all internal and external organizations
- Good communication skills, both verbal and written
- Hands-on, energetic, positive, can-do attitude
- Proficiency in Microsoft Office

### Work Environment

- Work performed in a manufacturing plant environment. Continuously walks and stands on concrete floor. Normal mobility to move around the manufacturing plant. Able to conduct normal amount of work at a computer. Frequently performs fine finger movements, grips/grasps, push/pulls, bends/stoops, and lifts and carries parts up to fifty (50) lbs.

***If you are interested in this position, please see HR.***

